



Module 11

Revise the WSP following an incident

Module 11 WSP revision following incident

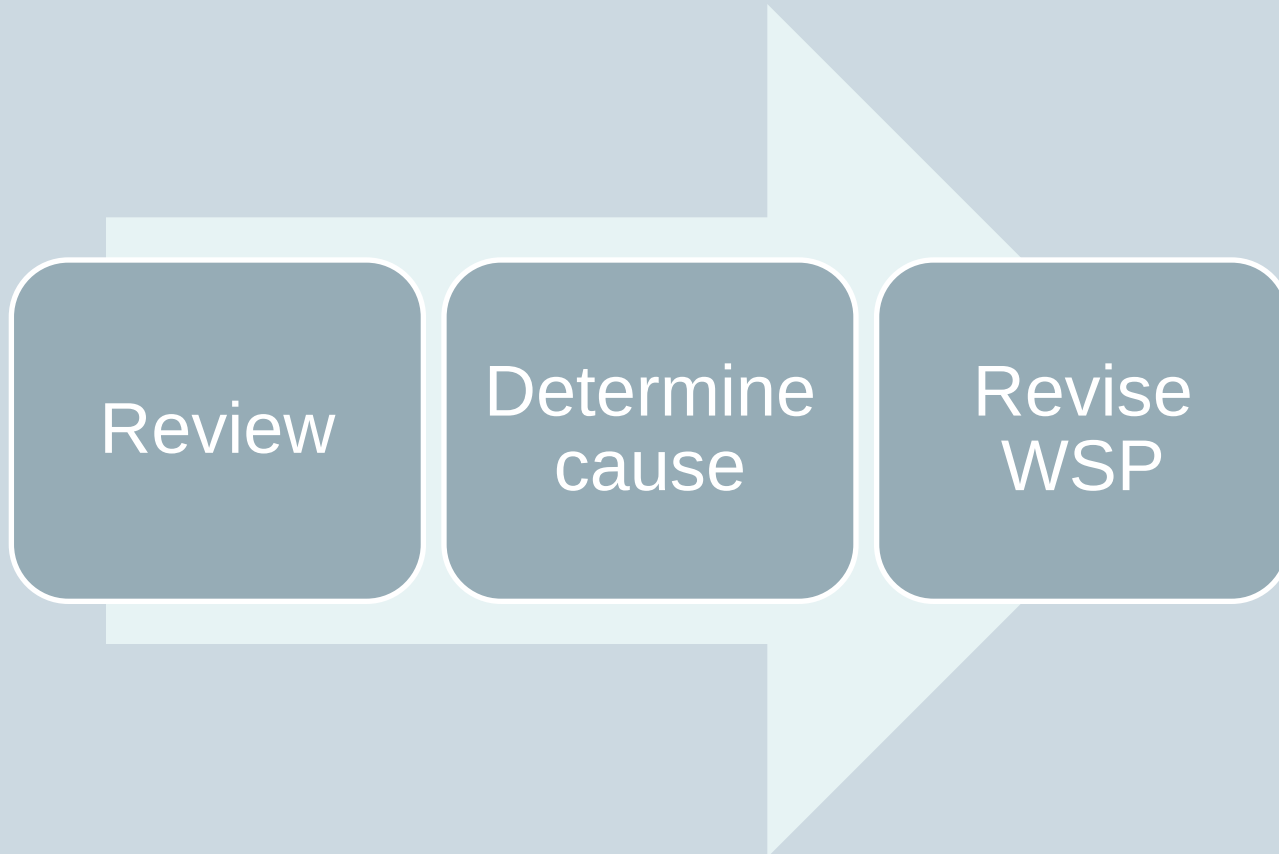
Session structure

- Overview
- Actions
- Definition
- Challenges
- Outputs
- Exercises

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Overview



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Actions

- **Review**
 - after emergency, unforeseen event, incident or near-miss
 - regardless of whether new hazardous events or hazards were identified
 - to reduce the likelihood of recurrence
 - to determine if response was the best possible

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Definition

- **Incident**

- Major water quality problems or threat to water quality
- Violation of water quality that poses an acute or immediate threat to public health

- **Near-miss**

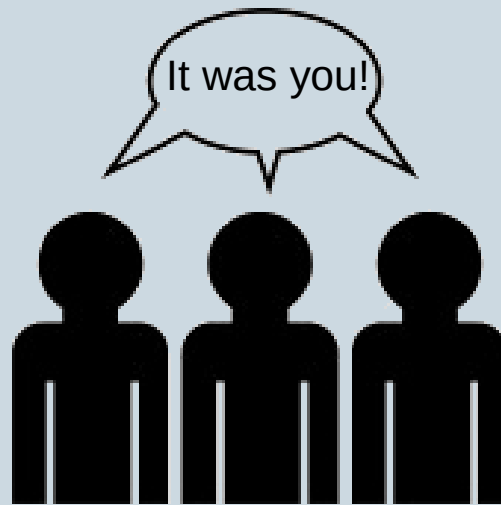
- Not an incident, but rather evidence that an incident may have occurred if it were not for some action/control
- Symptomatic of something more serious, good for learning and correcting

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Challenges

- Open and honest appraisal
- Identifying cause / chain of events
- Focusing action on lessons learnt and not assigning blame



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Outputs

- Comprehensive and transparent review of incident, emergency or near-miss
- Updated WSP to incorporate lessons learnt

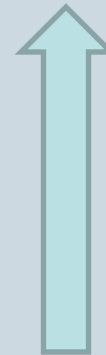
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Plan & carry out
periodic WSP review
(Module 10)



Planned scheduled review for
changes in catchment,
procedures, staff changes,
contact details

Revise WSP
following incident
(Module 11)



Review WSP after incident ,
emergency or near-miss.
Was response correct?
How could future responses be
improved?

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Exercise

- In small groups
- 35 minutes
 - Modify existing WSP based on case-study information
 - Suggest future treatment investment