

### **Dow Water & Process Solutions**

# WAVE Design Software

# Frequently Asked Questions

What is WAVE?

Why do I need an integrated software? What are WAVE's key features?

What is a truly integrated software?

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How long will ROSA be available?

The Water Application Value Engine (WAVE) is the industry first modelling software program by Dow Water & Process Solutions that integrates three of the leading

What is WAVE?

# technologies – ultrafiltration (UF), reverse osmosis (RO), and ion exchange (IX) – into

one comprehensive tool using a common interface. It is the new Dow software for estimating performance of UF, RO and IX technologies in water treatment systems, either individually or in various combinations. Back to Top Why do I need an integrated software?

quality for a specific application. Individual water treatment technology design tools make it difficult to optimize systems with multiple technologies to produce water reliably and at the lowest possible cost. WAVE simplifies the multi-technology design process and ultimately helps reduce the time it takes to design water treatment systems.

Treating water often requires more than one technology to achieve the desired water

With WAVE, Dow creates new opportunities for engineers to design differentiated and optimized solutions using the best technology at any single place in the water treatment chain as fast and accurately as needed. Customers can set, reset, and calculate plant designs

in just a few clicks. Back to Top

### combinations, and the option to specify system feed or net product flow rate

What are WAVE's key features?

Modular program architecture, allowing for future expansion to additional technologies

WAVE is a truly integrated expert modelling software, offering:

Powerful calculation engine with the capacity to run complex designs with high level of accuracy

Flexible design using 3 technologies, 13 IX processes, 66 multiple unit operation

- Improved and consistent algorithms
- Improved water equilibrium calculations and interface True mass balance volumes/flows that reflect changes in density due to temperature, water composition and water compressibility
- Consistent hydraulic constraints and regeneration parameters which reflect best
- practices and state of the art product performance and application Harmonized data for all products and processes
- Intuitive interface Default values for most parameters, allowing the designer to run a quick design Capability to introduce project specific parameters to increase the accuracy of
- **OPEX** calculations

the downstream operation.

Modules with XP Fiber

- What is a truly integrated software? In a truly integrated software, any modifications made to any unit operation automatically

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Back to Top What are the WAVE Ultrafiltration (UF) advanced features? The latest Dow UF products, including DOW IntegraFlux™ and DOW IntegraPac™ UF

propagate throughout the system design as opposed to other available software with less technologies where the outlet of one unit operation gets manually copied into the feed of

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### · Discriminates between drinking vs. non drinking products Updated design guidelines and pressure rating curves

- Membrane integrity testing capabilities
  Ability to specify pH of chemical enhanced backwash (CEB) and clean in place (CIP), introduce trans-membrane pressure (TMP) slopes for BW/CEB/CIP, design for constant flux vs. constant output and use RO concentrate for cleaning

Bypass, pass and stage level concentrate recycle loops

What are the WAVE Reverse Osmosis (RO) advanced features? The latest Dow RO products data base with new calculation improvements and products, including DOW FILMTEC FORTILIFE $^{\text{\tiny{M}}}$  and FILMTEC $^{\text{\tiny{M}}}$  ECO Elements Improved internally staged design (ISD) capability – each element in a pressure vessel can now be uniquely defined

### New system level hydraulic flow calculator Batch modelling with the possibility of simultaneous batch case creation

 Design warnings by element position Addition of pressure drop in reports

Note: If one or more of above requirements are absent in the machine then they will be installed along with WAVE

What are the WAVE Ion Exchange (IX) advanced features? The full Dow IX product line, in one software module

Harmonized data for all processes and resins

· Split permeate available with ISD

Ability to model 13 IX processes including softening, dealkalinization, demineralization, Seven IX regeneration schemes including co-current, water or air blocked packed beds, AMBERPACK™, UPCORE™ IX Systems, and internal and external mixed beds

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# How do I get a WAVE copy?

What does my computer system need to operate WAVE?

RO/IX polishing, condensate polishing, and nitrate removal

WAVE is available as a free download from the Dow Water & Process Solutions Customer Portal, located at: www.dow.com/wave

### Hardware Requirements - Minimum Disk Space required: 120 MB (for WAVE Application) • 50 MB (.Net Framework Client Profile)

3MB (for SQL Server CE) Operating System Requirements - One of the following OS required: Windows XP Service Pack 3

Windows Server 2008 Windows Vista

**Software Requirements** 

Installation Setup (Setup.exe)

Windows Installer 3.1 or higher Microsoft .NET Framework 4.0 Client SQL Server Compact Edition 3.5 or higher

Windows 10

Is WAVE available in different languages?

Solutions Customer Portal, also accessible from www.dow.com/wave.

Windows 7 Ultimate/ Professional/ Enterprise/ Home Premium/ Home Basic

WAVE is currently available in four different languages: English, Chinese, Spanish

WAVE comes with a fully detailed user manual, easily accessible within the software through the "Quick Help" button located in top right. Additional support, including overview literature, video tutorials, and 'ask the expert' is available through the Dow Water & Process

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How long will ROSA be available?

Where can I get support?

and Portuguese.

questions are available on the DW&PS Customer Portal. You may also contact a Dow expert through the 'Ask the Expert' feature on the Customer Portal. Back to Top

Dow's ROSA software phase-out date will be communicated at a later time.

I atin America

North America

Who do I contact if I have questions about the program or require help? Please contact your local Dow Water & Process Solutions representative with any questions you may have regarding the software, how it works, or any other questions. Frequently asked

WAVE upgrades the best features of Dow's older software, inlcuding ROSA, while bridging the technologies together under one common, user friendly and time saving interface. Back to Top

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